

AUTOLAND[®]

S C I E N T E C H

CRM: How To

Before you begin

You must be registered as a Member to download Autoland Utility

- **For a detailed guide please review 'How to register as a Member'**

Autoland Utility must be fully installed on the PC

- **For a detailed guide please review 'Autoland Utility Setup'**

If you do not have a printer you will need PDF software

- **ie Adobe Reader or Foxit Reader**

Introduction

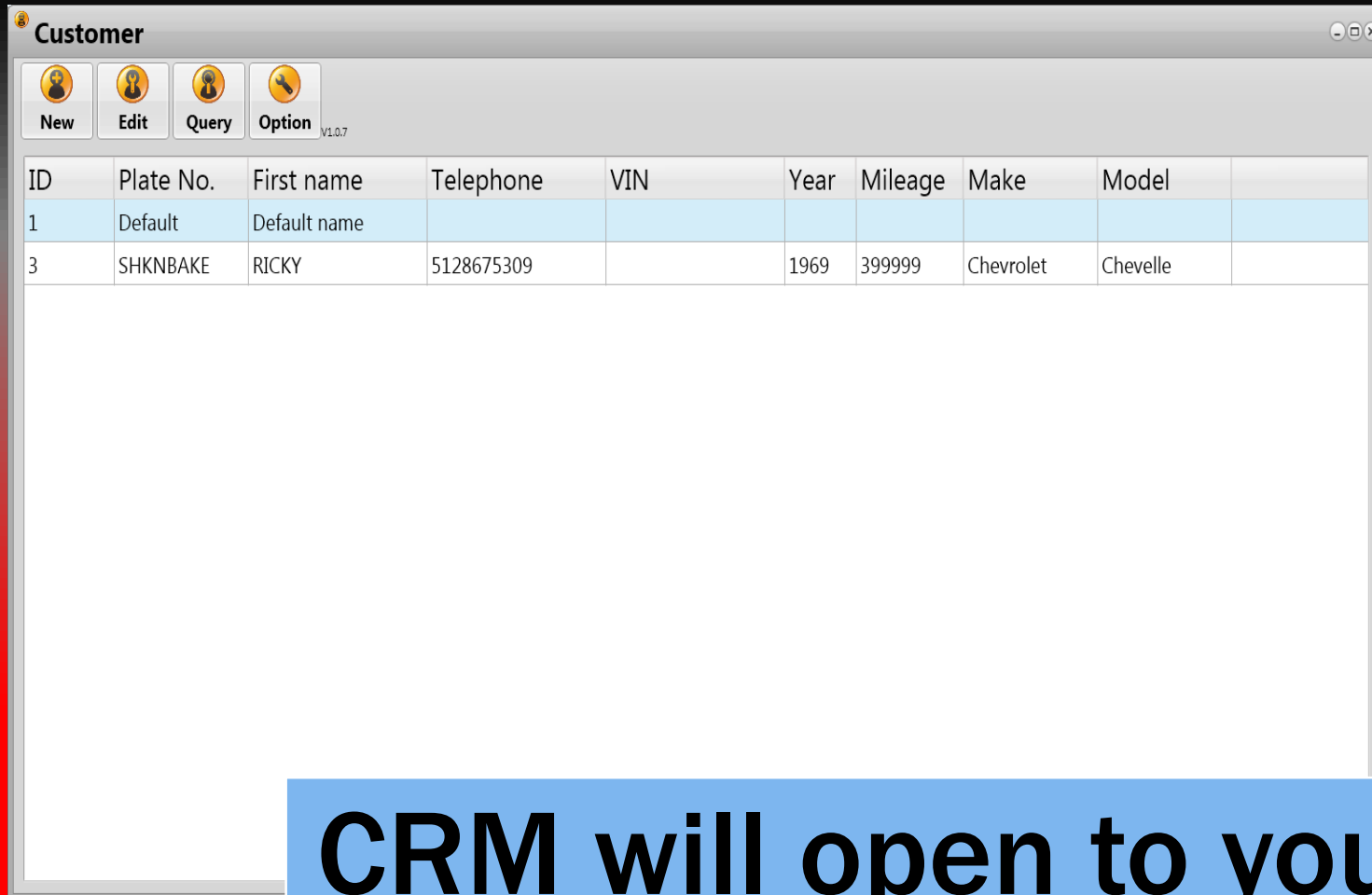
CRM is a Customer Relationship Management tool

- Edit your Garage details
 - Attach thumbnail/image
- Manage customer/vehicle record
- Assign scanner screen captures to a customer/vehicle
- Configure customer/vehicle record sheet
 - Print or Save As PDF

CRM from Autoland Utility



Customer List



The screenshot shows a CRM application window titled "Customer" with a version number "V1.0.7". The window contains a toolbar with four icons: "New" (person icon), "Edit" (person with pencil icon), "Query" (person with magnifying glass icon), and "Option" (key icon). Below the toolbar is a table with the following columns: ID, Plate No., First name, Telephone, VIN, Year, Mileage, Make, Model, and an empty column. The table contains two data rows. The first row has ID 1, Plate No. Default, First name Default name, and empty cells for the remaining columns. The second row has ID 3, Plate No. SHKNBAKE, First name RICKY, Telephone 5128675309, empty VIN, Year 1969, Mileage 399999, Make Chevrolet, and Model Chevelle.

ID	Plate No.	First name	Telephone	VIN	Year	Mileage	Make	Model	
1	Default	Default name							
3	SHKNBAKE	RICKY	5128675309		1969	399999	Chevrolet	Chevelle	

**CRM will open to your
Customer list**

New Customer

The image shows a screenshot of the 'Autoland CRM' application window. A 'Customer' dialog box is open, allowing for the creation of a new customer profile. The dialog box contains several input fields for personal and contact information, as well as a large text area for a memo. The background window shows a table with columns for ID, Plate, Year, and Mi, and a toolbar with 'New', 'Edit', and 'OK' buttons.

Autoland CRM

Customer

Plate No.:

First name:

Last name:

Telephone:

Zip:

Address:

Memo:

Other

ID	Plate	Year	Mi
1	33651		

New **Edit** **OK**

Click on 'New' to add and edit a new Customer profile

Edit Customer Profile

Autoland CRM V1.0.7

Buttons: New, Edit, Query, Delete, Option, OK

ID	Year	Mi
1		

Customer

Plate No.: 3365152

First name: Autoland

Last name: Sciencetech

Telephone: (512) 336-5152

Zip: 78613

Address: 1001 Cypress Creek Road # 101

Memo: Assigning Screen Captures

Other

OK **Cancel**

Click on 'Edit' to add or change Customer details

Edit Customer Vehicle

The screenshot shows the 'Autoland CRM' application window. The 'Edit' button is highlighted in blue. A modal dialog titled 'Other' is open, allowing users to input vehicle details. The dialog contains the following fields:

- VIN:
- Mileage:
- Year:
- Make:
- Model:
- Engine type:
- Color:

At the bottom of the 'Other' dialog are 'OK' and 'Cancel' buttons. Below the dialog, on the main 'Edit' screen, is a blue button labeled 'Other' and another set of 'OK' and 'Cancel' buttons. The background table has columns for ID, Plate, Year, and Mi.

ID	Plate	Year	Mi
1	3365		

Click on 'Other' on the Edit screen to add or change Customer Vehicle details

Search Customer List

The screenshot shows the 'Autoland CRM' application window. At the top, there is a toolbar with buttons for 'New', 'Edit', 'Query' (highlighted in blue), 'Delete', and 'Option'. An 'OK' button with a checkmark icon is on the right. Below the toolbar is a table with columns: ID, Plate No., First name, Telephone, VIN, Year, and Mi. The first row contains the values 1, 3365152, and is highlighted in light blue. A 'Query' dialog box is open in the foreground, containing four input fields: 'Plate No.', 'First name', 'Telephone', and 'Zip', each with a dropdown arrow. At the bottom of the dialog are 'OK' and 'Cancel' buttons.

ID	Plate No.	First name	Telephone	VIN	Year	Mi
1	3365152					

Query

Plate No.:

First name:

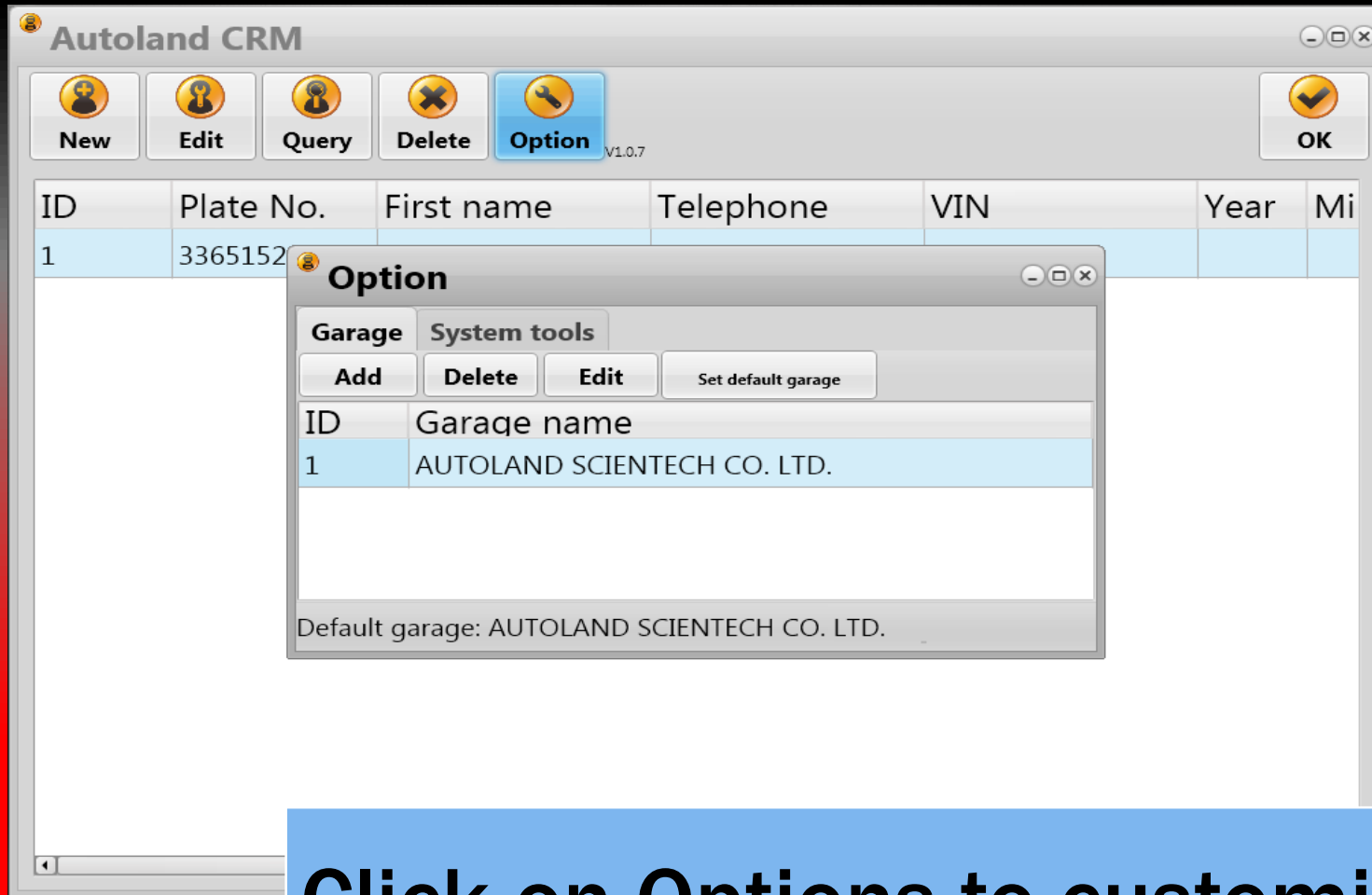
Telephone:

Zip:

OK Cancel

Use the Query button to search through Customer list

Garage/Shop Profile



**Click on Options to customize
your Garage details**

Edit Garage Details

Autoland CRM

New Edit [Icons] OK

ID	Plate	Year	Mi
1	33651		

Garage

Garage name: AUTOLAND SCIENTECH CO. LTD.

Telephone: 512-336-5152

Website: <http://www.autolandscientechusa.com>

Email: support@autolandscientech.com

Address: 1001 Cypress Creek Road # 101, Cedar Pk

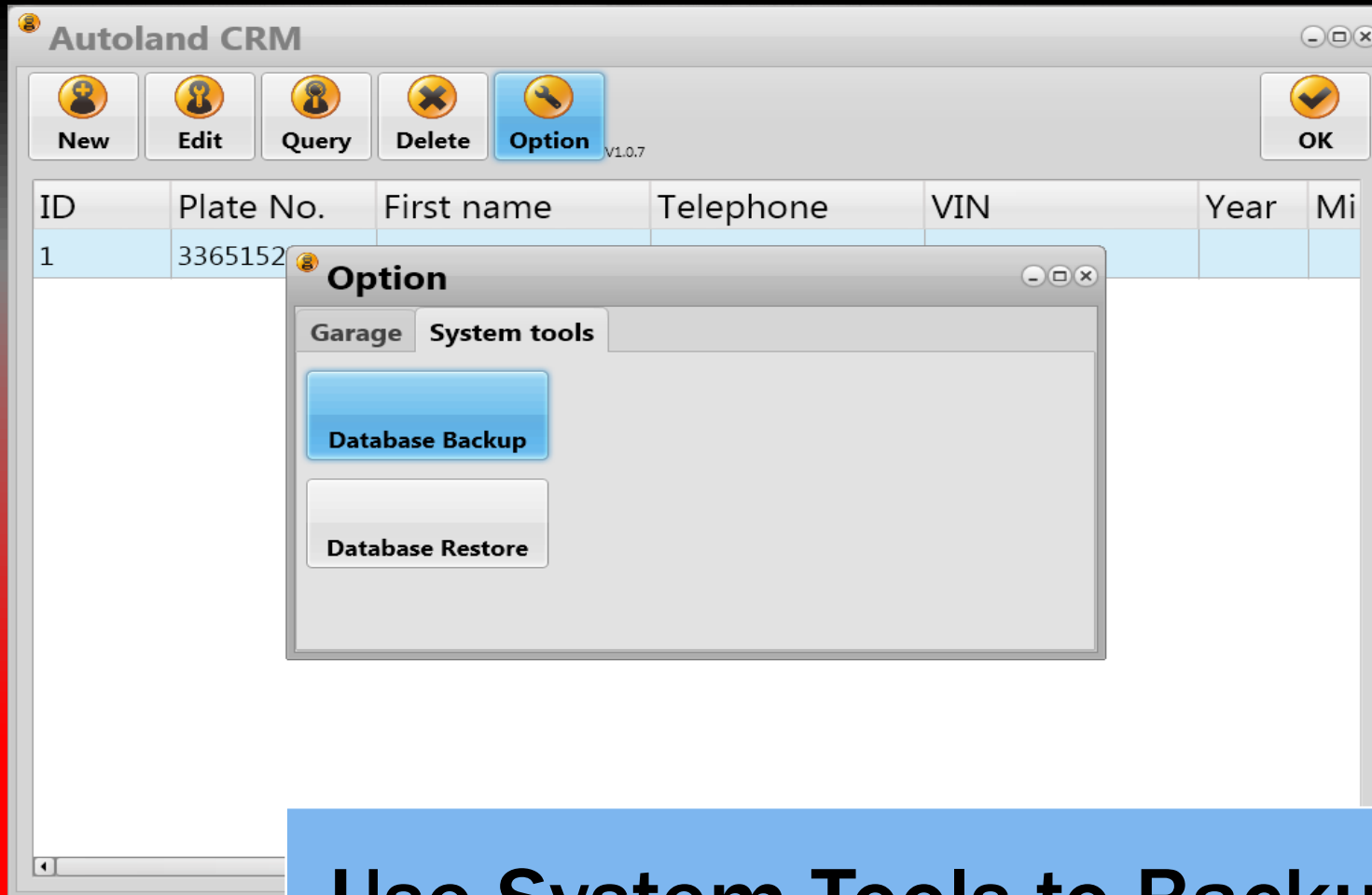
Logo:

AUTOLAND[®]
S C I E N T E C H

OK Cancel

**By Clicking Edit you can add
Garage/Shop contact details
and logo**

System Tools



Use System Tools to Backup or Restore your customer list

Customer Data

The screenshot shows a software window titled "Data". It is divided into three main vertical sections. The left section, titled "Customer information", contains fields for: Plate No.: SHKNBAKE, First name: RICKY, Last name: BOBBY, Telephone: 5128675309, VIN: (empty), Mileage: 399999, Year: 1969, Make: Chevrolet, Model: Chevelle, Engine type: 327, Color: (empty), and Memo: (empty). Below these is a text area labeled "First or last". The middle section, titled "Date", has a date field set to "2016-11-18". The right section, titled "Data", contains a "Print" button and a "Save image" button. Below these are three rows of data, each with a checkbox, a text area, and a "Save as" button. The first row shows a "Model Selection" menu with options: 1 Auto Detection Car, 2 Equipment Function Setup, 3 Service Reset, and 4 Report Vehicle Information. The second row shows a "BIMUG" status and a message: "The report-file has been created." followed by steps for reporting the file. The third row shows a "BIMUG" status and the text "thanks." and "[ENTER \ EXIT]: exit this software".

Customer information	Date	Data									
Plate No.: SHKNBAKE First name: RICKY Last name: BOBBY Telephone: 5128675309 VIN: Mileage: 399999 Year: 1969 Make: Chevrolet Model: Chevelle Engine type: 327 Color: Memo:	2016-11-18	<div><div>Print</div><div>Save image</div></div> <table><tr><td><input type="checkbox"/></td><td>Model Selection 0 1 Auto Detection Car 2 Equipment Function Setup 3 Service Reset 4 Report Vehicle Information</td><td>Save as</td></tr><tr><td><input type="checkbox"/></td><td>BIMUG 0 The report-file has been created. Steps of reporting the file: (1) Connect iSCAN2-WT to PS-MODULE, and select this file: \ LOG \ BIMUG. log (2) Press the [LOG] button on the lower-right corner. (3) The report-file will be stored to your PC, and the stored folder is: C: \ iSCAN2\wt _ LOG \ BIMUG. log (4) Please report this file to distributor, thanks.</td><td>Save as</td></tr><tr><td><input type="checkbox"/></td><td>BIMUG 0 thanks. [ENTER \ EXIT]: exit this software</td><td>Save as</td></tr></table>	<input type="checkbox"/>	Model Selection 0 1 Auto Detection Car 2 Equipment Function Setup 3 Service Reset 4 Report Vehicle Information	Save as	<input type="checkbox"/>	BIMUG 0 The report-file has been created. Steps of reporting the file: (1) Connect iSCAN2-WT to PS-MODULE, and select this file: \ LOG \ BIMUG. log (2) Press the [LOG] button on the lower-right corner. (3) The report-file will be stored to your PC, and the stored folder is: C: \ iSCAN2\wt _ LOG \ BIMUG. log (4) Please report this file to distributor, thanks.	Save as	<input type="checkbox"/>	BIMUG 0 thanks. [ENTER \ EXIT]: exit this software	Save as
<input type="checkbox"/>	Model Selection 0 1 Auto Detection Car 2 Equipment Function Setup 3 Service Reset 4 Report Vehicle Information	Save as									
<input type="checkbox"/>	BIMUG 0 The report-file has been created. Steps of reporting the file: (1) Connect iSCAN2-WT to PS-MODULE, and select this file: \ LOG \ BIMUG. log (2) Press the [LOG] button on the lower-right corner. (3) The report-file will be stored to your PC, and the stored folder is: C: \ iSCAN2\wt _ LOG \ BIMUG. log (4) Please report this file to distributor, thanks.	Save as									
<input type="checkbox"/>	BIMUG 0 thanks. [ENTER \ EXIT]: exit this software	Save as									

Customer Data will sort image sessions by date (center column). Images will be listed on the right hand column

Managing Customer Data

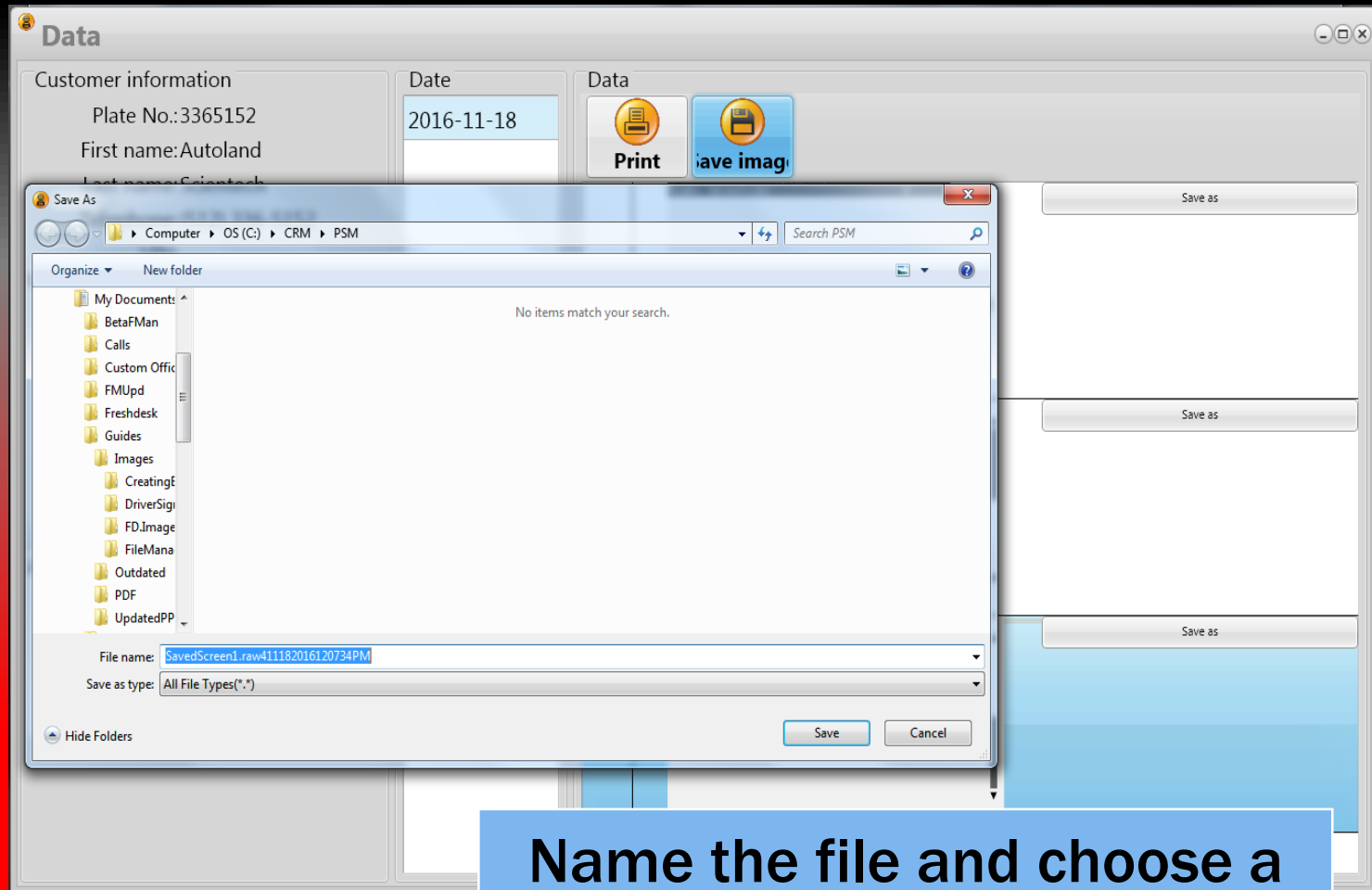
The screenshot shows a software window titled "Data" with a grey border and standard window controls. It is divided into three main sections:

- Customer information:** A list of fields including Plate No. (3365152), First name (Autoland), Last name (Scientech), Telephone ((512) 336-5152), VIN (VIN000NUM83RS9999), Mileage (399999), Year (2002), Make (BMW), Model (325i), Engine type (2.5L Inline 6), Color (Stahlgrau Metallic), and a Memo field containing "Assigning Screen Captures".
- Date:** A section with a date selector showing "2016-11-18".
- Data:** A section containing a toolbar with "Print" and "Save image" buttons, and a list of images. Each image entry has a checkbox on the left and a "Save as" button on the right. The first image is titled "Model Selection" and shows a menu with options: "1 Auto Detection Car", "2 Equipment Function Setup", "3 Service Reset", and "4 Report Vehicle Information". The second image is titled "BMW" and contains text about report file creation and steps for reporting. The third image is titled "BMW thanks." and contains the text "[ENTER \ EXIT]: exit this software".

Select the images you would like to print or save (Checkbox)

****Images are saved by date, click on the corresponding date of your PrintScreen session**

Saving Screen Captures



Name the file and choose a location to save the images

****Default location [C:\CRM\PSM]**

Preview Customer Report

AUTOLAND[®]
SCIENTECH

AUTOLAND SCIENTECH CO. LTD.
1001 Cypress Creek Road # 101, Cedar Park, TX 78613
Tel: 512-336-5152
Website: <http://www.autolandsciencetechusa.com>
e-mail: support@autolandsciencetech.com

Order #: 0001111

Plate No.: 3365152	Maker: BMW
Telephone No.: (512) 336-5152	Model: 325i
Name: Autoland	Year: 2002

VIN: VIN000NUM83RS9999
Address: 1001 Cypress Creek Road # 101

Model Selection

- 1 Auto Detection Car
- 2 Equipment Function Setup
- 3 Service Reset
- 4 Report Vehicle Information

CRM

Order number

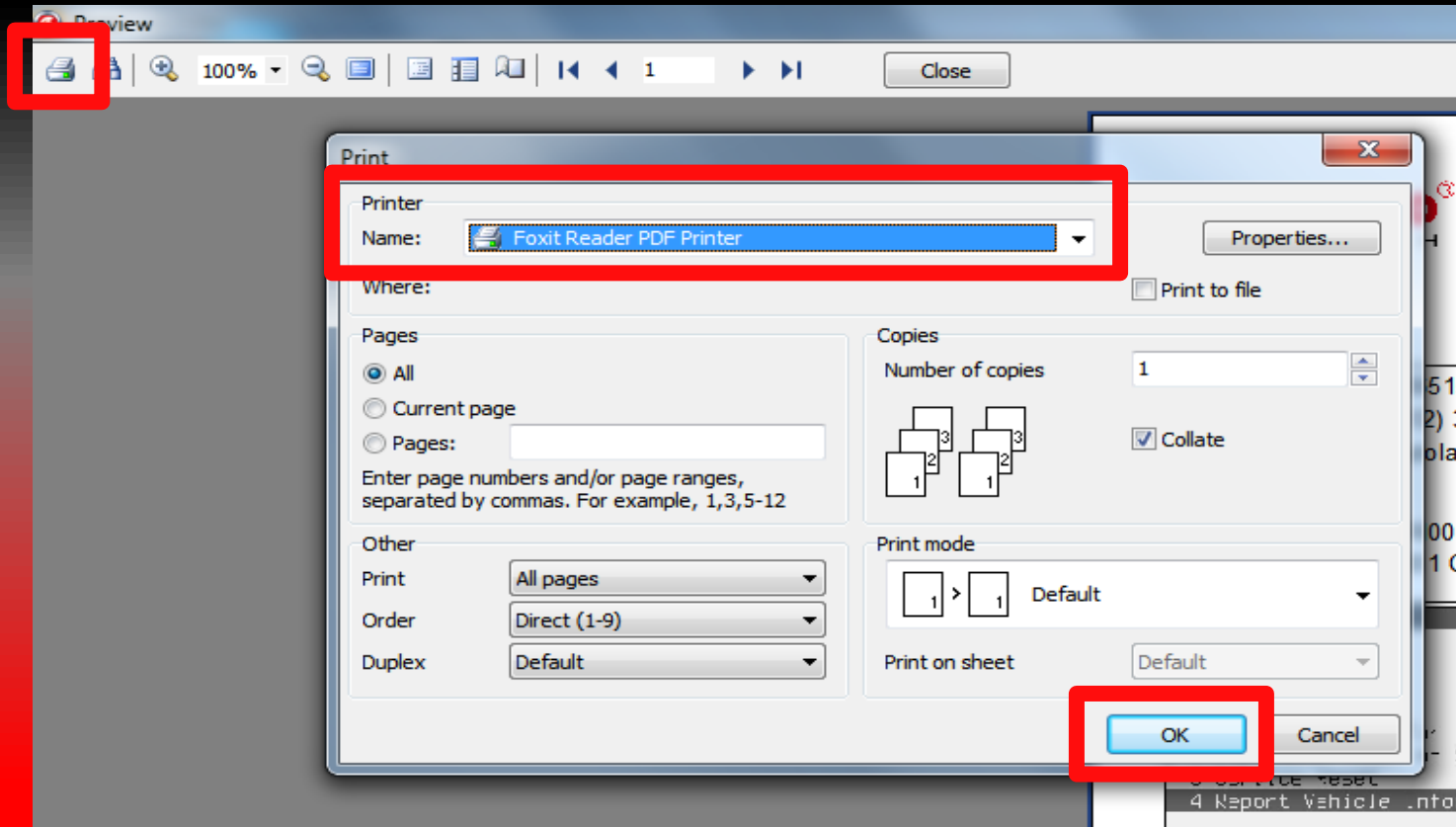
OK Cancel

thanks.

Page 1 of 1

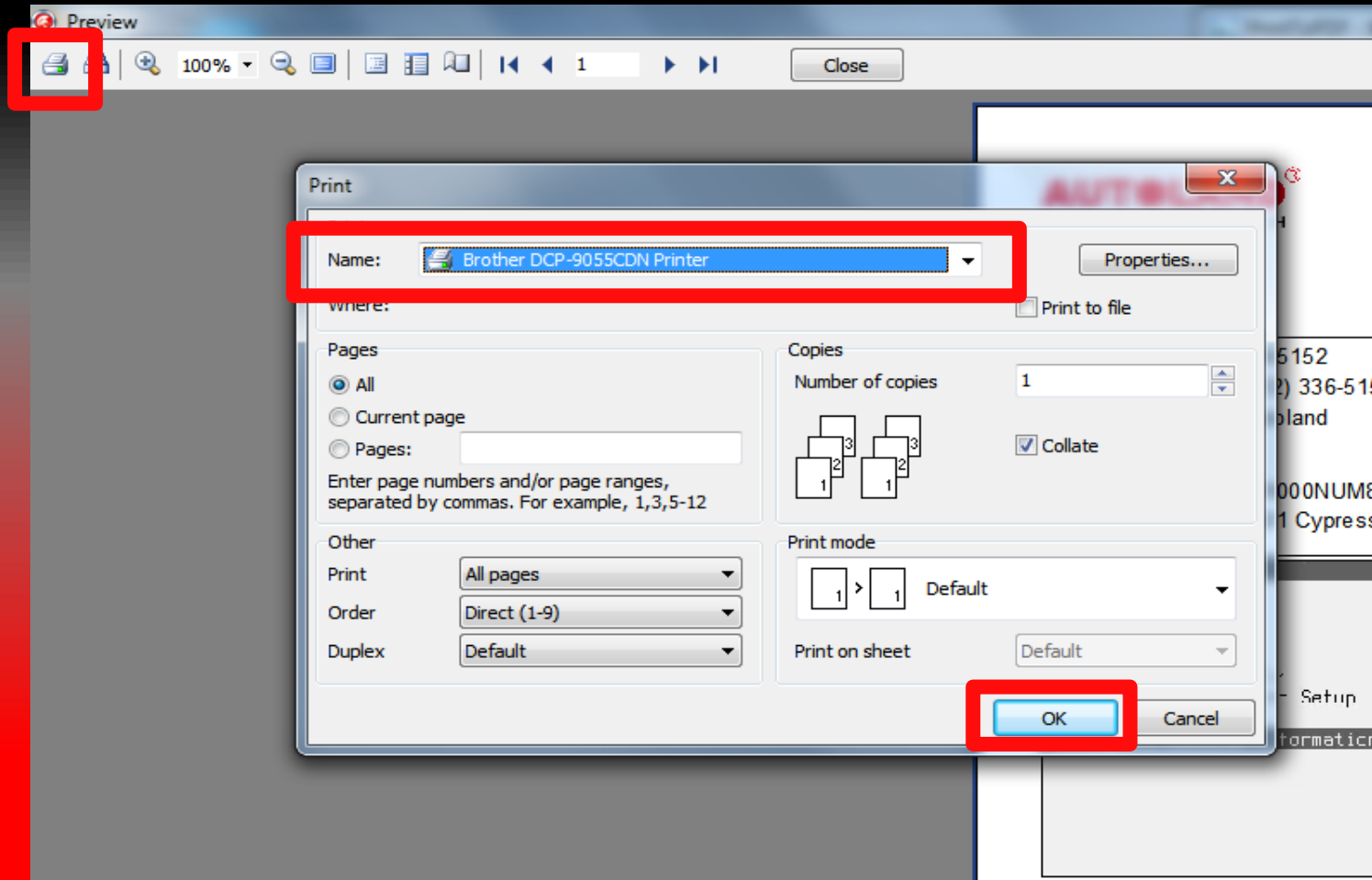
Assign the customer order number and click 'OK' to view a preview.

Saving Customer Report as PDF



- Click on the Printer icon (top-left)
- Select your PDF Reader program
- Click 'OK' to save the customer report as PDF

Print Customer Report



- Click on the top-left Printer icon
- Select your Printer
- Click 'OK' to print

Conclusion

Each Customer Report page will include the Garage Header

- **Only the first page will include the customer/vehicle details**

The first page will allow you to fit up to 6 screenshots

- **Subsequent pages can fit 8 screenshots**

**** If you are still experiencing issues: Take a screenshot of the error message and contact Autoland Scientech USA, Inc. at (512)336-5152**